

Simio Trial Edition Installation Notes

Simio provides separate installations for Simio 64-bit and 32-bit. To use both bit types of Simio, each installer will need to be used.

The installation folders follow this format:

Table 1: Download Folder Names

Download Folder Name	Description
Simio-[version number].zip	The 64-bit type of the specified Simio version.
Simio-x86-[version number].zip	The 32-bit type of the specified Simio version.

Once the Simio installation folder is downloaded on the destination machine, unzip the contents by using Windows (see [Microsoft support](#)¹ page “Zip and unzip files” for more information) or a third-party application of your choice.

It is recommended to use setup.exe. Launching this file and following the prompts will install Simio and any of the lacking necessary components for Simio on the machine.

It will be important to monitor the installation process to provide administrative approval for a successful installation.

Simio will be installed at the following locations, depending on the bit type.

Table 2: Installation Locations

Download Folder Name	Directory
Simio-[version number].zip	C:\Program Files\Simio LLC\Simio
Simio-x86-[version number].zip	C:\Program Files (x86)\Simio LLC\Simio

In these locations, you will find the appropriate resources for running the Simio desktop application. In addition, you will find educational resources like SimBits, Examples, Simio Release Notes, and Simio Compatibility Notes, all of which are also accessible from the Support ribbon in the Simio software.

Using 64-Bit and 32-Bit

The 64- and 32-bit types of Simio can exist on the same machine concurrently.

Troubleshooting

If you have a problem installing Simio, try the following.

- Delete the downloaded installation files and re-download the installation files (a slow internet connection may corrupt the download).
- Ensure that you unzip the installation files before using them.
- Restart the machine.
- Check Windows Update (see [Microsoft support](#)¹ page “Update Windows” for more information), install updates at your discretion, and restart the machine.

Advanced and Manual Installation

If you have trouble installing Simio, the following instructions may provide relief. Following these instructions should be considered after the using `setup.exe` and/or `SimioInstall.msi` did not result in a successful installation.

Manual Installation

Step 1\ Install Visual C++ Runtime

Simio uses the Visual C++ 2015, 2017, 2019, and 2022 Runtime. The redistributable installer should begin with the name `vc_redist`. [Install the latest version.](#)²

Step 2\ Install .NET 4.8

Simio requires the .NET Framework Version 4.8 (or later). If the framework is not already installed on your computer and you want to perform a manual install, [you can download it the Runtime installer from the .NET Framework Downloads page.](#)³

You can download the Runtime installer via a standalone or web Installer. The standalone version is a larger download, while the web version requires an internet connection during installation. It may also be installed by doing a Windows Update depending the machine configuration.

Step 3\ Install Simio

If you have not run `setup.exe`, do so now.

Get Help

To get help with the installation of Simio, email support@simio.com.

To get help with your license, including but not limited to activation and installation of a license, email licensing@simio.com.

Instructions for applying and using your license will be delivered with the license key. If you did not receive the license information, contact the license holder at your organization.

Links and Resources

Entry	Description	Resource
1	Microsoft Support Home Page	https://support.microsoft.com/
2	Microsoft Visual C++ Redistributable Latest Supported Downloads	https://docs.microsoft.com/en-us/cpp/windows/latest-supported-vc-redist?view=msvc-160
3	Download .NET Framework 4.8.1	https://dotnet.microsoft.com/download/dotnet-framework/net481